Senate Bill 74

By: Senators Tillery of the 19th, Brass of the 28th, Hatchett of the 50th, Dugan of the 30th, Still of the 48th and others

AS PASSED SENATE

A BILL TO BE ENTITLED AN ACT

1 To amend Titles 10, 15, and 51 of the Official Code of Georgia Annotated, relating to

2 commerce and trade, courts, and torts, respectively, so as to require the disclosure of the

3 nature and practices of businesses that provide legal services; to provide for legislative

4 findings; to provide for definitions; to prohibit misrepresentations in advertising; to conform

5 a cross-reference; to provide for violations; to prohibit false advertising related to legal

6 services; to prohibit persons ineligible to provide legal services from holding themselves out

7 as attorneys; to provide liability for the misrepresentation of the practice of law; to provide

8 for related matters; to provide for an effective date and applicability; to repeal conflicting

9 laws; and for other purposes.

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BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

SECTION 1.

- 12 The General Assembly finds that:
- 13 (1) The First Amendment protects commercial speech unless it involves illegal conduct
- or is misleading or fraudulent;

15 (2) Commercial speech that does no more than propose a commercial transaction through

- 16 advertising or solicitation is entitled to First Amendment free speech protection, but only
- if it concerns lawful activity and is not misleading;
- 18 (3) The state should take necessary actions to ensure that all Georgians have their
- 19 constitutional rights protected and appropriately vindicated when violated;
- 20 (4) The government has a substantial interest in protecting Georgians from false or
- 21 misleading commercial practices relating to the handling of legal matters before the courts
- of this state and the courts of the United States;
- 23 (5) These practices have been particularly damaging to Georgia's older residents who may
- 24 have become confused or misled by such treatment; and
- 25 (6) A ban on commercial speech falsely claiming to handle legal matters before the courts
- of this state and the courts of the United States is necessary to directly advance the
- 27 government's interest in protecting Georgians from false or misleading business advertising
- and solicitations that offer to protect or vindicate constitutional rights of Georgians.

SECTION 2.

- 30 Title 10 of the Official Code of Georgia Annotated, relating to commerce and trade, is
- 31 amended by a new Code section to read as follows:
- 32 "10-1-424.1.
- 33 (a) As used in this Code section, the term:
- 34 (1) 'Duly licensed attorney at law' means a person authorized to provide legal services
- in this state.
- 36 (2) 'Legal services' means acts recited in Code Section 15-19-50 and in subsection (a) of
- 37 Code Section 15-19-51.
- 38 (3) 'Media' means any publication, any radio or television advertising device, public
- outcry, proclamation, or any other such manner or means of public outreach.

40 (4) 'Solicitation' means actions taken directly or indirectly to perform or to do anything 41 of any nature whatsoever to induce the public to enter into any obligation relating thereto. 42 (b) It shall be unlawful for any person, firm, association, or corporation: 43 (1) To misrepresent the true nature of its business by use of the words 'legal services,' 44 'practice of law,' 'law firm,' 'attorney,' 'attorney at law,' 'lawyer,' or equivalent terms in any language in such manner as to convey the impression that such person, firm, association, 45 46 or corporation is entitled to practice law or is entitled to furnish legal advice, services, or 47 counsel; 48 (2) To represent itself as providing legal services or use the words 'practice of law,' 'law 49 firm,' 'attorney,' 'attorney at law,' 'lawyer,' or equivalent terms in any language in such 50 manner as to convey the impression that such person, firm, association, or corporation is 51 entitled to practice law or is entitled to furnish legal advice, services, or counsel in any 52 form of sale or advertising, unless such person is a duly licensed attorney at law; 53 (3) To represent that any person featured in a solicitation for legal services is admitted 54 to the Georgia bar or may offer legal services in this state when such person in such 55 solicitation is not a duly licensed attorney at law, even if such representation is made by 56 a person featured in such solicitation, who is not a duly licensed attorney at law, employs 57 a person who is duly licensed attorney at law; (4) To otherwise fail to disclose or otherwise provide qualifying language that accurately 58 59 reflects the legal services, abilities, practice areas, scope of work, success rate, claim or case management and oversight, or fees of a person." 60

SECTION 3.

62 Said title is further amended by revising Code section 10-1-426, relating to the penalty for violations of Code Section 10-1-424 and 10-1-425 and good faith exceptions, as follows:

- 64 "10-1-426.
- Any person, firm, association, or corporation violating any of the provisions of Code
- 66 Sections Section 10-1-424, 10-1-424.1, or and 10-1-425 shall be guilty of a misdemeanor.
- 67 Nothing in Code Section 10-1-424, <u>10-1-424.1</u>, or 10-1-425 or this Code section shall
- apply to any visual or sound broadcasting station or to any publisher or printer of a
- 69 newspaper, magazine, or other form of printed advertising who broadcasts, telecasts,
- 70 publishes, or prints such advertisement in good faith without knowledge of its false or
- 71 fraudulent character."
- 72 SECTION 4.
- 73 Said title is further amended by revising Code Section 10-1-427, relating to false advertising
- 74 of legal services, good faith exemptions, complaints, and violation of cease and desist order,
- 75 as follows:
- 76 "10-1-427.
- 77 (a) As used in this Code section, the term:
- 78 (1) 'Duly licensed attorney at law' means a person authorized to provide legal services
- in this state.
- 80 (2) 'Legal services' means acts recited in Code Section 15-19-50 and in subsection (a) of
- 81 Code Section 15-19-51.
- 82 (3) 'Media' means any publication, any radio or television advertising device, public
- 83 outcry, proclamation, or any other such manner or means of public outreach.
- 84 (4) 'Misleading statement' means any communication that is untrue, fraudulent, or
- deceptive and is known, or which by the exercise of reasonable judgment, should be
- known to be untrue, fraudulent, or deceptive. Such term shall include, but shall not be
- 87 limited to, communications that:
- 88 (A) Contain a material misrepresentation of fact or law;

(B) Omit a fact or law resulting in the information conveyed being a material

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90 misrepresentation or unsubstantiated; 91 (C) Are presented with such specificity as would lead a reasonable person to conclude 92 that the claim or comparison can be substantiated, but cannot; or 93 (D) Are substantially likely to lead a reasonable person to: 94 (i) Formulate erroneous conclusions: 95 (I) About the legal services, abilities, practice areas, scope of work, success rate, 96 claim or case management and oversight, or fees of a duly licensed attorney at law; 97 (II) Regarding comparing a duly licensed attorney at law to another or similarly 98 situated duly licensed attorney at law; or 99 (III) To take action to preserve such person's rights or claims when, in fact, no 100 action is required; or (ii) Have an unjustifiable expectation of future success based on prior performances; 101 102 (E) Fail to disclose or otherwise provide qualifying language to preclude a person from 103 being deceived or otherwise having a mistaken impression. 104 (F) Falsely portray individuals as clients; or 105 (G) Falsely portray individual circumstantial outcomes in a light where an ordinary 106 person would be misled to believe hiring such duly licensed attorney at law would 107 create or lead to a similar outcome. (5) 'Person' means an individual or a firm, corporation, or association, or any employee 108 109 thereof. 110 (6) 'Solicit' means actions taken directly or indirectly to perform or to do anything of any 111 nature whatsoever to induce the public to enter into any obligation relating thereto. 112 (a)(b) No duly licensed attorney at law shall solicit in any media by any misleading No 113 person, firm, corporation, or association or any employee thereof, with intent directly or 114 indirectly to perform legal services or to do anything of any nature whatsoever to induce 115 the public to enter into any obligation relating thereto, shall make or disseminate or cause

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to be made or disseminated before the public in this state, in any newspaper or other publication, radio, television, or advertising device or by public outcry or proclamation or any other manner or means whatever, any statement concerning such legal services or concerning any circumstances or matter of fact connected with the proposed performance thereof which is untrue, fraudulent, deceptive, or misleading and which is known or which by the exercise of reasonable care should be known to be untrue, fraudulent, deceptive, or misleading of legal services. (b)(c) Nothing in this Code section shall apply to any visual or sound broadcasting station or to any publisher or printer of a newspaper, magazine, or other form of printed advertising who broadcasts, telecasts, publishes, or prints such advertisement in good faith without knowledge of its false, fraudulent, deceptive, or misleading character. (c)(d) The Attorney General is authorized and empowered, upon the receipt of a complaint or upon his or her own initiative, to investigate any advertising which might be in violation of subsection (a) (b) of this Code section. If the Attorney General determines that any advertising is in violation of subsection $\frac{(a)}{(b)}$ of this Code section, he or she is authorized and empowered, after providing the offender with reasonable notice and an opportunity for a hearing, to issue a public reprimand, to issue a cease and desist order against the offender, to report any such action to any board, agency, commission, association, or other entity governing or supervising the legal profession, and to publicize any such action in a medium or media likely to reach the recipients of the improper advertising. Any person against whom the Attorney General issues an adverse decision may, as his or her sole remedy in equity or at law, seek a restraining order against such adverse decision in the superior court. Any person who violates a cease and desist order issued pursuant to subsection (c) (d) of this Code section shall be guilty of a misdemeanor in the county in which such person resides. Nothing in this subsection shall prohibit any board, agency, commission, association, or other entity governing or supervising the legal profession from taking any lawful action against such person as a result of such improper practices. Each

publication of an advertisement in violation of any such cease and desist order shall constitute a separate offense."

SECTION 5.

146 Title 15 of the Official Code of Georgia Annotated, relating to courts, is amended by revising

- 147 Code Section 15-19-55, relating to the prohibition of certain solicitation, as follows:
- 148 "15-19-55.
- 149 It shall be unlawful for any person, corporation, or voluntary association to solicit legal
- employment on behalf of any attorney, firm, corporation, or organization where the
- attorney, firm, corporation, or organization would not himself or itself be authorized to
- engage in such solicitation or legal employment. However, nothing in this article shall be
- 153 construed to prohibit a person, association, or corporation lawfully engaged in the business
- of conducting a mercantile or collection agency or adjustment bureau from employing an
- attorney at law to give legal advice concerning, or to prosecute actions in court which relate
- to, the adjustment or collection of debts and accounts only."
- **SECTION 6.**
- 158 Title 51 of the Official Code of Georgia Annotated, relating to torts, is amended in Chapter 1,
- 159 relating to general provisions, by adding a new Code section, to read as follows:
- 160 "51-1-57.
- Any person who violates Code Sections 10-1-424.1 or 10-1-427 shall, in addition to any
- other remedies provided by law, be liable for damages caused by such violations. A claim
- of a violation of such Code sections may be brought in a representative capacity and may
- be the subject of a class action under Code Section 9-11-23. Damages for such violation
- shall be the actual damages or \$500.00 per violation, whichever is greater."

SECTION 7.

- 167 This Act shall become effective upon its approval by the Governor or upon its becoming law without such approval and shall:
- 169 (1) Apply to contracts entered into on and after such effective date; and
- 170 (2) Not apply to contracts entered into before such effective date; provided, however, that
- any contract in violation of the provisions of this Act entered into before such effective date
- shall be void after the initial period set forth in such contract and shall not be renewed or
- otherwise extended on terms in violation of this Act.

174 SECTION 8.

175 All laws and parts of laws in conflict with this Act are repealed.